
Meeting Minutes

MEETING DATE: May 21, 2019

TIME: 10 a.m. – 11:30 a.m.

LOCATIONS:

- NV Energy, 1 Ohm Place, Reno, NV
- NV Energy, 7155 Lindell Road, Las Vegas, NV

ATTENDANCE:

- **South:** Boyd Duchene, CCWRD | Cesar Castillo, RP Weddell | Dawn Rivard, PUCN | Dennis Bott, SW Gas | Harold Lefler, Western States | James Wingate, USA North 811 | Mike Marrero, USIC | Nathan Snider, Cox Communications | Nick Nishihama, City of Las Vegas | Rick Torrens, KCI | Robbie Reed, City of Henderson | Robert Ward, NV Energy | Tom Georgi, LVVWD | Joseph D'Ambrozio, City of Las Vegas | Douglas Conroe, NPL | Steve Wibalda, NPL | Jerry Poage, USIC | Marc Olson, Clark County Public Works | Sid Saravia, Kinger Morgan
- **North:** Geoff Daforno, TMWA | Jason Dunphy, USDOT | Jay Mendiola, NV Energy
- **Phone:** Wayne Scott, AT&T | Harley Hartman, ELM | Jamie Haas, Paiute Pipeline | Nancy Lopez, SW Gas

STANDING ITEMS:

1. Introductions (Bob Ward)

Self-introductions took place.

2. Adoption of the Agenda (Jay Mendiola)

Harold Lefler made a motion to adopt the agenda. Cesar Castillo seconded it.

3. Financial Status Report (Dawn Rivard)

Dawn provided a report on the NRCGA's finances.

4. Enforcement Actions (Craig Rogers)

Tabled. Craig was absent.

5. CGA Best Practices and CGA Update (Cesar Castillo, Bob Ward)

CGA wants excavators to be more involved with reporting damages. Right now most reporting is from utilities. The next Best Practices Committee meeting is in July in San Diego.

6. USA North 811 Positive Response Program (Ryan White)

Tabled. Ryan was absent.

NEW ITEMS:

7. Annual Stakeholder Meeting of Members (Section 2.14 of Bylaws) to Vote on 2020 Board of Directors (Dennis Bott)

- **Nomination of Directors (Section 3.05)**

This item was overlooked and not discussed.

COMMITTEE REPORTS:

8. Education/Training (Jay Mendiola, Cesar Castillo, Dennis Bott)

Statewide, Dennis reported 1,208 have been trained so far in 2019. Dennis feels the NRCGA's trainers will break their record of 1900 trained a year or two ago. If you have any swag you'd like to distribute through the training committee's goodie bags, get the swag to Dennis or Cesar. Cesar would like NRCGA members to attend trainings so attendees can see NRCGA members. Dennis is trying to get companies to send new employees to the NRCGA's training as part of the onboarding process. There are 90 new excavator, landscaping and plumbing companies in Clark County since 2018.



Dennis is targeting these companies. Alpha Landscaping has implemented the NRCGA training into their new hire training. We need to figure out a way to measure the impact of the NRCGA's training in reducing damages in Nevada.

9. Locate Rodeo Committee (Dennis Bott, Mike Marrero)

All competitors competed in each division this year. Kevin Nutt won two divisions and the Jackpot Locate. We added a cornhole tournament this year at each wheel site to give competitors, spectators and volunteers something to do while the competition was going on.

10. 811 Safety Day (Mike Marrero)

There's nothing planned at this time. Ideas are welcome. Mike will plan a teleconference soon. Dawn, Dennis, Bob and Cesar volunteered to be on the committee.

11. USA North 811 NV Committee Update (Boyd Duchene, James Wingate)

- Ticket volume is up – USAN's top 10 days ever have occurred in the past 30 days.
- To help CRs handle call volume, please have your teams create tickets online.
- USAN is installing a new phone system that offers much more functionality than the current system.
- Two companies are in the process of developing a smart phone app that will allow users to create tickets 24/7.
- USAN is now open 24/7. However, 95% of USAN's tickets come in during old staffing hours of 6 a.m. to 7 p.m. PHMSA best practices for call centers says the center should be open 24/7. James asked PHMSA to clarify if online availability meets this best practice.
- At the last board meeting, members voted to keep the center open 24/7. They'll reevaluate in July after the new phone system is up and running.

NON-AGENDIZED ITEM:

12. Membership Fees (Dennis Bott)

The NRCGA's board would like to raise more money. The board met prior to this meeting to discuss ideas, including raising membership fees and conducting an annual golf tournament. The board will share their ideas with members soon.

Next Meeting: July 16, 2019