

JOINT NRCGA/NUCA DAMAGE PREVENTION COALITION MEETING

Committee Chair – Harold Lefler

April 5, 2024 | 10 am – Noon

Meeting Location: Public Utilities Commission of Nevada, 9075 W. Diablo Drive, #250, Las Vegas, NV 89148

Online: Microsoft Teams: <https://nrcga.org/event/joint-nrcga-nuca-damage-prevention-committee-meeting/>



DISCUSSION TOPICS:

- Failure points between locators and Excavators/Contractors.
- Contractor & Locator communication (Stake Center – USIC – ELM – Municipalities)
- Mandatory Positive Response
- Positive Response Codes
- Use of Code 24/white pre-marking is unclear.
- New ticket required is being overused.
- Dig Contracts-More should use them?

- One Call Access 811 Ticket System Discussion
 - In many cases, information given at the time the ticket is generated is not getting to the field. Example: Field not having access to mapping of the designated area.
 - Drawing Dig Area on Map – when submitting a ticket online, some excavators draw a huge area on the map, which makes it difficult for locators to identify the area to be marked. If someone is drawing a huge dig area on map is there a way to notify whoever is inputting ticket that it should be in smaller sections with priority on area job will start first?
 - Mobile App – USA North is working on this. USA North is trying to make the app able to do more than submit new tickets. To download the app, go to the Apple store and search for “USA North-NV.”
 - Expiring Ticket Notification?
 - Field Meet – Excavators were able to request a field meet with the old system and would like it to be available in Pelican. The reason it doesn’t exist now is because Pelican has never built it for other users and will have to build it from scratch. USA North still needs to talk to the NRCGA and this coalition to figure out how to meet this need. James Wingate asked Craig to facilitate a sub-committee to figure out how users would like to see this function. USA North would like this sub-committee to narrow down how this function should work before thousands of dollars are spent building it and it doesn’t match user expectations. Craig and Harold will work on getting this sub-committee going.
 - Renewal Tickets – Harold identified a potential problem. Old ticketing system and Pelican both renewed tickets without identifying the two-day gap for renewals. If we don’t change the way tickets are dated, everyone will just hit renewal to avoid the two-day wait.

- Marking Standards Traffic Loops, Storm Drains & Streetlight.
 - It appears traffic loops, sewer & storm drains will never be marked. What resources do excavators have?
 - How to get the word out, advertising campaigns, Flyers, Service truck stickers, Etc.
 - Information, and avenues on alternative utility locators in addition to 811 tickets.

- Utility Owner Contact Information
If you have trouble contacting a USA North member, then who exactly can you source information from?