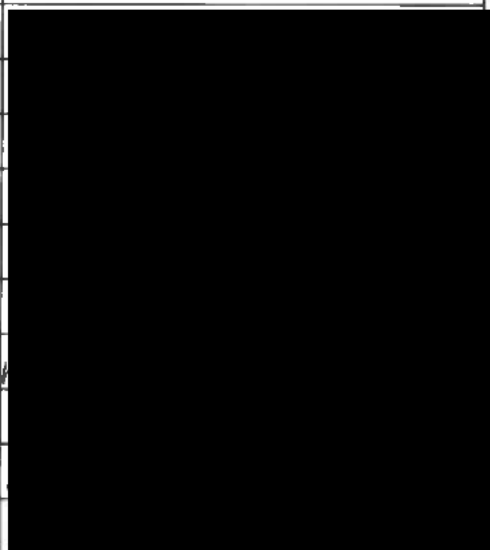


NRCGA/NUCA JOINT DAMAGE PREVENTION COMMITTEE MEETING ATTENDANCE

April 5, 2024 | PUCN OFFICE | 9075 W. DIABLO DRIVE, LAS VEGAS, NV 89129

Name	Company	Email
Robert McKechnie	Hole Hogz	
Tyler Byrd	Byrd Underground	
DAVE MAUERMAN	PELICAN	
HARLEY HARTMAN	ELM	
SID MUNIVELU	PELICAN CORP	
Kyle Wright	Hole Hogz	
Mike KNIGHT	TIME	
Royce Eggle	ELM	
Mark Benedict	ELM	

1. Summary

Meeting title	NRCGA/NUCA Damage Prevention Coalition Meeting
Attended participants	42
Start time	4/05/24, 9:45:38 AM
End time	4/05/24, 1:59:06 PM
Meeting duration	4h 13m 27s
Average attendance time	1h 26m

2. Participants

Name	First Join	Last Leave	In-Meeting Duration	Email
Kaitlyn M Cabrera	4/05/24, 9:56:33 AM	4/05/24, 11:40:02 AM	1h 43m 28s	[REDACTED]
Jana Siete	4/05/24, 9:56:33 AM	4/05/24, 11:39:33 AM	1h 42m 59s	[REDACTED]
John James	4/05/24, 9:56:33 AM	4/05/24, 11:39:23 AM	1h 42m 49s	[REDACTED]
Crystal Voight	4/05/24, 9:56:33 AM	4/05/24, 10:40:18 AM	43m 44s	[REDACTED]
Jeremy Crawford	4/05/24, 9:56:34 AM	4/05/24, 11:39:32 AM	1h 42m 58s	[REDACTED]
17026008417	4/05/24, 9:56:37 AM	4/05/24, 11:39:22 AM	1h 42m 45s	[REDACTED]
Sandra Waggoner	4/05/24, 9:56:42 AM	4/05/24, 11:39:22 AM	1h 42m 40s	[REDACTED]
Ryan White	4/05/24, 9:56:55 AM	4/05/24, 11:39:06 AM	1h 42m 10s	[REDACTED]
Veronica Lozano	4/05/24, 9:57:30 AM	4/05/24, 11:08:26 AM	1h 10m 56s	[REDACTED]
Greg Lane	4/05/24, 9:57:50 AM	4/05/24, 1:34:11 PM	3h 36m 21s	[REDACTED]
Terry Harpt	4/05/24, 9:58:06 AM	4/05/24, 11:39:07 AM	1h 41m 1s	[REDACTED]
Robert Baca	4/05/24, 9:58:38 AM	4/05/24, 11:39:05 AM	1h 40m 26s	[REDACTED]
Terra Safety	4/05/24, 9:58:38 AM	4/05/24, 11:38:45 AM	1h 40m 6s	[REDACTED]
Pawley	4/05/24, 9:58:38 AM	4/05/24, 11:09:38 AM	1h 10m 59s	[REDACTED]
Elizabeth Amaya	4/05/24, 9:59:04 AM	4/05/24, 11:39:05 AM	1h 40m	[REDACTED]
Justin's OtterPilot	4/05/24, 9:59:05 AM	4/05/24, 11:51:54 AM	1h 52m 48s	[REDACTED]
Charles Atkinson	4/05/24, 9:59:30 AM	4/05/24, 11:39:20 AM	1h 39m 49s	[REDACTED]
Brian Gordon	4/05/24, 10:00:06 AM	4/05/24, 11:39:15 AM	1h 39m 9s	[REDACTED]
Beryl Cox	4/05/24, 10:00:08 AM	4/05/24, 11:39:10 AM	1h 39m 2s	[REDACTED]
Kevin Cosgrove	4/05/24, 10:00:08 AM	4/05/24, 1:59:06 PM	3h 58m 57s	[REDACTED]
Rob Diaz	4/05/24, 10:00:20 AM	4/05/24, 11:39:23 AM	1h 39m 3s	[REDACTED]
Brent Reinke	4/05/24, 10:00:32 AM	4/05/24, 10:51:54 AM	51m 22s	[REDACTED]
Gregory McWilliams	4/05/24, 10:00:33 AM	4/05/24, 11:42:53 AM	1h 42m 20s	[REDACTED] m
Carlos Nixon 99CES	4/05/24, 10:01:27 AM	4/05/24, 10:56:30 AM	55m 3s	[REDACTED]
Kole Smith	4/05/24, 10:01:29 AM	4/05/24, 10:15:12 AM	13m 42s	[REDACTED]
Marc Krichman	4/05/24, 10:01:46 AM	4/05/24, 11:39:21 AM	1h 37m 34s	[REDACTED]
Cody Urban, Cody	4/05/24, 10:02:44 AM	4/05/24, 11:01:01 AM	58m 17s	[REDACTED]
LaWayne SCOTT	4/05/24, 10:03:12 AM	4/05/24, 11:39:39 AM	1h 36m 26s	[REDACTED]
Jennifer Fagan	4/05/24, 10:03:19 AM	4/05/24, 11:39:22 AM	1h 36m 3s	[REDACTED]
April Mitchell	4/05/24, 10:04:33 AM	4/05/24, 11:49:08 AM	1h 44m 35s	[REDACTED]
Wesley T. Pettus	4/05/24, 10:05:34 AM	4/05/24, 11:45:20 AM	1h 39m 46s	[REDACTED]
Mike Marrero	4/05/24, 10:05:59 AM	4/05/24, 11:39:00 AM	1h 33m	[REDACTED]
Howard Laudermilk	4/05/24, 10:07:50 AM	4/05/24, 11:39:36 AM	19m 15s	[REDACTED]
Lynsay Demko-Edwards	4/05/24, 10:08:50 AM	4/05/24, 10:45:20 AM	36m 30s	[REDACTED]
James Wingate	4/05/24, 10:09:44 AM	4/05/24, 11:40:14 AM	1h 30m 30s	[REDACTED]
Brad Poulson	4/05/24, 10:21:17 AM	4/05/24, 10:48:01 AM	26m 43s	[REDACTED]
Misti Pena	4/05/24, 10:23:10 AM	4/05/24, 11:39:18 AM	1h 16m 8s	[REDACTED]
17024268664	4/05/24, 10:24:54 AM	4/05/24, 10:29:46 AM	4m 51s	[REDACTED]
Jose Hernandez	4/05/24, 11:26:20 AM	4/05/24, 11:39:20 AM	13m	[REDACTED]



April 5, 2024 | 10 am - 12 pm | NRCGA/NUCA Damage Prevention Coalition Meeting

DISCUSSION TOPICS:

Key Takeaways

- On-time ticket response rates are decreasing while ticket volume is increasing. A subcommittee will be formed to investigate root causes.
- Communication between excavators and locators needs improvement. A contact list will be created and shared.
- Positive response codes need more clarity and consistency. The group will work on standard definitions.
- White marking practices are inconsistent. The group agreed to use best practices, improve communication, and not abuse the system.

Topics:

- **On-Time Ticket Response and Volume**
 - Ticket volume has increased significantly, up to 50% in some areas. Locators cannot keep up.
 - Possible root causes discussed: workload/capacity issues, process issues, trouble tickets, project areas associated with tickets are larger.
 - A subcommittee will be formed to research metrics on ticket volume, footage marked, reasons for delays, etc. to identify root causes.
- **Communication Between Excavators and Locators**
 - Communicating marking status and delays between excavators and locators needs improvement. Details often differ between calls, emails, texts, and uploads.
 - A contact list of supervisors and key personnel will be created and shared to facilitate direct communication when needed.
 - Call centers are working to allow file attachments and comments in ticket systems to share status and document conversations.
- **Positive Response Code Clarity**
 - Positive response codes, especially "negotiated marking schedule," are unclear to excavators. Locators need to explain reasons better.
 - The group will work to standardize definitions for delay reasons like "trouble locate," "project," etc. to improve metrics and communication.
 - Dawn Rivard will email attendees the PUCN docket number for those interested in following the PUCN proceedings regarding mandatory positive response.

- **White Marking Practices**
 - Inconsistent marking, especially with white paint on dirt, is causing issues and rework.
 - The group agreed on best practices like beginning and end marks, but warned against abusing the system.
 - More communication between locators and foremen was advised to clarify marking needs.
- **Next Steps**
 - Form subcommittee to research ticket response metrics and causes of delays.
 - Create contact list of supervisors and key personnel and share with group.
 - Standardize definitions for positive response code reasons.
 - Use white marking best practices, improve communication, don't abuse system.