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## Meeting Minutes

**MEETING DATE:** September 17, 2024

**TIME:** 10 a.m. – 11:30 a.m.

**LOCATIONS:**

- **MICROSOFT TEAMS MEETING**
- **PUBLIC UTILITIES COMMISSION OF NEVADA**  
**1150 E. William Street, Carson City, NV 89701**

**ATTENDANCE:**

**In Person (21 Attendees)**

Cesar Castillo, CHAIR, RP Weddell

Dawn Rivard, SECRETARY/TREASURER, PUCN

Kristen Garcia, DIRECTOR, NV Energy

Vern Hadley, NV Energy

Rusty McLaughlin, DIRECTOR, Great Basin

Chris Couture, Southwest Gas

Ryan White, DIRECTOR, USA North

Mark Benedict, ELM

Austin Benedict, ELM

Mike Marrero, USIC

Nancy Lopez, Southwest Gas

Felicia Tarin, Hole Hogz

Harley Hartman, ELM

Harold Lefler, Western States

Ron, Hofsommer Excavating

Jeremiah Merritt, Sierra Nevada Construction

Jeremy Stone, Western States

Jethro Dijkman, DigContrax

Kevin Cosgrove, Silver Lake Construction

LeLan Merel, Tilson Tech

Michael Austin, DIRECTOR, LVVWD

Mike J. Millora, CenturyLink/Lumen

Carlos Moreno, CenturyLink/Lumen

Greg Noel, USIC

Randy Charland, UtiliQuest

Raymond Felix, NPL

Richard Torrens, KCI

Robert Mckechnie, Hole Hogz

Royce Eggli, ELM

Salvatore Caponigro, DIRECTOR, Stake Center

Shaun Sarin, USIC

Wayne Scott, DIRECTOR, AT&T

Scotty Marx, Xram Excavation

Siddarth Munivelu, Pelican Corp

Terry Harpt, Southwest Gas

Tim Gates, City of Henderson

Tyler Byrd, Byrd Underground

Cody Urban, FTR

**Online/Phone (41 Attendees)**

702-241-8343, Unknown Caller

725-224-2540, Unknown Caller

Elizabeth Amaya, NV Energy

Andrea Stainback, CenturyLink/Lumen

Bobby Theis, City of Las Vegas

Boyd Duchene, DIRECTOR, CCWRD

Brendan Vargas, Tilson

Macy Campbell, NV Energy

Chance Walker, Southwest Gas

Charles Folashade Jr., FMG LTD

Beryl Cox, Cox Communications

Jeremy Crawford, Kern River

Daniel Adesina, PUCN

David L. Estes, Southwest Gas



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**STANDING ITEMS:**

**1. Introductions (Cesar Castillo)**

Cesar made opening remarks.

**2. Adoption of the Agenda (Cesar Castillo)**

Ryan White made a motion to adopt the agenda. Rustin McLaughlin seconded the motion.

**3. Underground Service Alert (USA North 811) Update (Ryan White)**

- USA North 811 Call Center Performance
  - Nevada ticket volume up 16.9% in 2023 vs 2022.
  - 87.3% of tickets submitted online (goal is 87.9%).
  - Call volume up 2.3% - first increase in years.
  - Average wait time down to 36 seconds from 2:39 last year.
  - 80% of calls answered within 60 seconds, up from 61.7% last year.
- Pelican System Updates
  - New "Next Job Phase" button replaces "Continue" function.
  - Planning & Design platform launched July 29th for pre-construction requests.
  - Multi-polygon site feature in development for 2024 release.
  - New "Follow-up" ticket type being implemented in ~6 months.

**NEW BUSINESS:**

**4. New Member – Hofsommer Excavating (Ron)**

Cesar introduced Hofsommer and Ron said hello.

**5. New Member – Xram Excavation (Scott Marx)**

Scotty recently joined after realizing he wasn't actually a member already.

**6. New Member – Jabco**

No Jabco representatives in attendance.

**7. Changes to NRCGA Excavator Training (Chance Walker)**

- Revamped damage prevention training with more hands-on components.
- Added fire pit demo with Southwest Gas in Las Vegas.
- Implemented digital sign-in and auto-generated certificates.
- 1,060 people from 70 companies trained so far in 2023.

**COMMITTEE REPORTS:**

**8. 811 Day (Ryan White)**

- Held at Las Vegas Aviators game on August 2<sup>nd</sup>.
- 7,316 attendees; \$8.11 ticket promo sold out quickly.



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- Gave away 500 cooling towels, 650 sunglasses.
  - 100 industry members in VIP party deck area.

**9. Golf Tournament (Dawn Rivard, Kevin Cosgrove)**

- November 15th at National Golf Course in Las Vegas.
- Nearly sold out, but we're still seeking additional sponsors.
- \$811 prize for tournament winner.

**10. Locate Rodeo (Mike Marrero)**

- October 19th at Western States facility.
- 16 competitors registered so far, aiming for 25.
- \$5,100 in sponsorships secured to date.
- Need 40-50 volunteers to help run the event.

**11. Short-Notice Dig Ticket Task Force (Ryan White)**

- Changing UI to label as "Non-compliant Short Notice."
- Will track impact on short notice ticket volume.
- May consider eliminating short notice option if abuse continues.

**12. Positive Response Committee (Boyd Duchene)**

- Contact Boyd at [bduchene@cleanwaterteam.com](mailto:bduchene@cleanwaterteam.com) to join the committee.

**13. Northern Excavator Appreciation (Vern Hadley, Nancy Lopez)**

- Awarding monthly banners to exemplary companies.
- 12 monthly winners will be eligible for annual Silver Shovel Award.
- 3 companies have been awarded the banner to date.

**14. NRCGA Board Nomination Committee (Jethro Dijkman)**

- Several board positions are up for election before November meeting.
- Nomination and voting process to be conducted via email.

**Next Meeting:** November 19, 2024